

IRONKEY Enterprise

User Guide

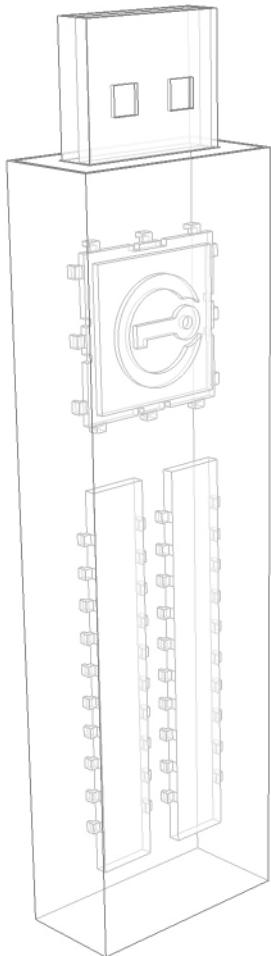


Models

S200, S100

D200





Thank you for your interest in IronKey.

IronKey is committed to creating and developing the best security technologies and making them simple-to-use, affordable, and available to everyone. Years of research and millions of dollars of development have gone into bringing this technology to you in the IronKey.

For a quick product overview, you can also view our online demos at <https://www.ironkey.com/demo>.

We are very open to user feedback and would greatly appreciate hearing about your comments, suggestions, and experiences with the IronKey.

Standard Feedback:

feedback@ironkey.com

Anonymous Feedback:

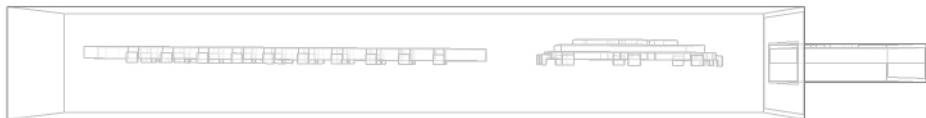
<https://www.ironkey.com/feedback>

User Forum:

<https://forum.ironkey.com>

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What is it?

Meet the IronKey

The IronKey Enterprise Secure Flash Drive, designed to be the world's most secure USB flash drive, protects your data, passwords, and Internet privacy with some of today's most advanced security technologies. Your IronKey includes a suite of security software and online services, many of which are described in this User's Guide. Depending on how your System Administrator has configured your IronKey, some of these features might not be included on your IronKey.



Core Features

Hardware-Encrypted Flash Drive

Your IronKey can safely store 1, 2, 4, 8, or 16 gigabytes of documents, applications, files and other data. The IronKey Cryptochip inside the IronKey protects your data to the same level as highly classified government information and cannot be disabled or accidentally turned off.

Self-Destruct Sequence

If the IronKey Cryptochip detects any physical tampering by a hacker, it will self-destruct. Similarly, after too many consecutive invalid password attempts your IronKey will self-destruct using flash-trash technology.

Anti-Malware Protection

Your IronKey helps protect you from many of the latest malware threats targeting USB flash drives. It will prevent autorun execution of unapproved programs, can be unlocked in a Read-Only Mode, and can scan and clean malware from your IronKey with the IronKey Malware Scanner.

Simple Device Management

Your IronKey includes the IronKey Control Panel, a central launchpad for launching your applications, editing your preferences, and safely locking your IronKey.

Portable and Cross-Platform Data Access

The IronKey Unlocker allows you to access your encrypted files on Windows 2000, XP, Vista, Mac OS X and numerous distributions of Linux.

Secure Local Backup and Data Recovery

Securely back up the data on your IronKey using IronKey's Secure Backup software. It allows you to recover your data to a new IronKey in case your IronKey is ever lost or stolen, or synchronize data between IronKeys.

Stealth Browsing Technology

Surf the Web safely and privately through almost any network, even across unsecured wireless hotspots, with IronKey's Secure Sessions Service. It can be easily toggled through the onboard Mozilla Firefox web browser.

Self-Learning Password Management

Securely store and backup all your passwords as you go with the IronKey Identity Manager. It allows you to automatically log into your applications and online accounts to avoid keylogging spyware and phishing attacks.

Online Security Vault

If your IronKey is ever lost or stolen, you can easily restore your online passwords from an encrypted online backup.

Waterproof and Tamper-Resistant

The IronKey was designed to survive the extremes. The IronKey's rugged encasing is injected with an epoxy compound that makes it not only tamper-resistant, but waterproof to military specifications (*MIL-STD-810F*).

Section 508 compliance

The IronKey Control Panel is Section 508 compliant. Users with disabilities have keyboard navigation and screen reader support.

Device Diagrams

The IronKey has been designed from the ground up with security in mind. A combination of advanced security technologies are used to ensure maximum protection of your data. Additionally, the IronKey has been designed to be physically secure, to prevent hardware-level attacks and tampering, as well as to make the device rugged and long-lasting. You can rest assured that your data is secured when you carry an IronKey.



This IronKey Cryptochip is hardened against physical attacks such as power attacks and bus sniffing. It is physically impossible to tamper with its protected data or reset the password counter. If the Cryptochip detects a physical attack from a hacker, it will destroy the encryption keys, making the stored encrypted files inaccessible.



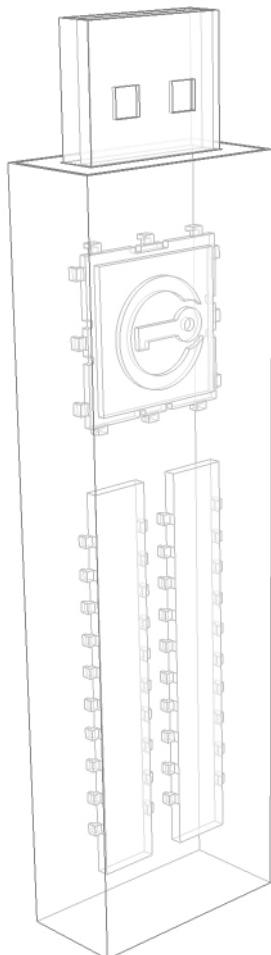
Technical and Security Notes

We are endeavoring to be very open about the security architecture and technology that we use in designing and building the IronKey devices and online services. There is no hocus-pocus or handwaving here. We use established cryptographic algorithms, we develop threat models, and we perform security analyses (internal and third party) of our systems all the way through design, development and deployment.

IRONKEY DEVICE SECURITY

Data Encryption Keys

- » AES keys generated by onboard Random Number Generator
- » AES keys generated by user at initialization time and encrypted
- » AES keys never leave the hardware and are not stored in NAND flash



Self-Destruct Data Protection

- » Secure volume does not mount until password is verified in hardware
- » Password try-counter implemented in tamper-resistant hardware
- » Once password try-count is exceeded, all data is erased by hardware

Additional Security Features

- » USB command channel encryption to protect device communications
- » Firmware and software securely updateable over the Internet
- » Updates verified by digital signatures in hardware

Physically Secure

- » Solid, rugged case
- » Encryption keys stored in the tamper-resistant IronKey Cryptochip
- » All chips are protected by epoxy-based potting compound
- » Exceeds military waterproof standards (MIL-STD-810F)

Device Password Protection

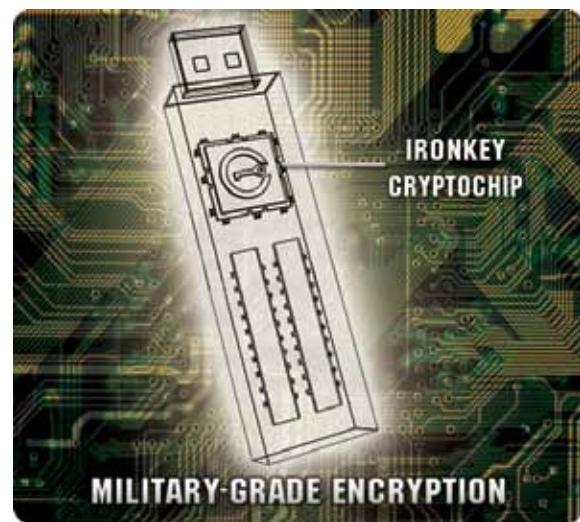
The device password is hashed using salted SHA-256 before being transmitted to the IronKey Secure Flash Drive over a secure and unique USB channel. It is stored in an extremely inaccessible location in the protected hardware. The hashed password is validated in hardware (there is no “getPassword” function that can retrieve the hashed password), and only after the password is validated is the AES encryption key unlocked. The password try-counter is also implemented in hardware to prevent memory rewind attacks. Typing your password incorrectly too many times initiates a patent-pending “flash-trash” self-destruct sequence, which is run in hardware rather than using software, ensuring the ultimate protection for your data.

Identity Manager Protection

The IronKey Identity Manager and *my.ironkey.com* work together, giving you the ability to back up your online passwords to your Online Security Vault. First, you must unlock your IronKey device with your device password. Your Identity Manager passwords are securely stored in a hidden hardware-encrypted area inside the device (not in the file system), being first locally encrypted with 256-bit AES, using randomly generated keys encrypted with a SHA-256 hash of your device password. All of this data is then doubly encrypted with 128-bit or 256-bit AES hardware encryption. This is the strongest password protection we have ever seen in the industry.

When you back up your passwords online, IronKey performs a complicated public key cryptography handshake with IronKey's services using RSA 2048-bit keys. After successful authentication, your encrypted block of password data is securely transmitted over SSL to your encrypted Online Security Vault.

Find lots more technical information at
<https://learn.ironkey.com>.



How does it work?

Product Walkthrough

Your IronKey Enterprise Secure Flash Drive consists of the following components:

- » **IronKey Locker** (*Windows, Mac and Linux*)
- » **IronKey Control Panel** (*Windows and Mac*)
- » **IronKey Virtual Keyboard** (*Windows only*)
- » **Mozilla Firefox and IronKey's Secure Sessions Service** (*Windows only*)
- » **IronKey Identity Manager** (*Windows only*)
- » **IronKey Secure Backup** (*Windows only*)
- » **RSA SecurID** (*Windows only*)
- » **my.ironkey.com** (*Windows and Mac*)

NOTE: Your System Admin might not make all components available on your IronKey.

Standard Usage Requirements:

- » Windows 2000 (SP4), XP (SP2+), Vista, Mac 10.4+ or Linux (2.6+) computer
- » A USB 2.0 port for high-speed data transfer
- » An Internet connection for the online services
- » An email from your System Admin with an Activation Code

ACTIVATION AND INITIALIZATION (WINDOWS AND MAC)

When you open the package, you will find one IronKey Secure Flash Drive, one lanyard, and a Quick Start Guide. Below is a brief description of the standard way of setting up an IronKey:

NOTE: The Windows version of the IronKey Control Panel is shown.

#	Step	Description
I	Plug the IronKey into your computer's USB port.	<p>Your IronKey can be activated and initialized on a Windows (2000, XP, or Vista) or Mac (10.4+, Intel) computer.</p> <p>To use the full speed of the IronKey, plug it into a USB 2.0 port.</p>

#	Step	Description
2	The “Activate Your IronKey” screen appears.	<p>The IronKey autoruns as a virtual CD-ROM.</p> <p>Windows: This screen might not appear if your computer does not allow devices to autorun. You can start it manually by double-clicking the IronKey Locker drive in “My Computer” and double-clicking the “IronKey.exe” file.</p> <p>Mac: Double-click the IronKey drive on your desktop, and double-click the “IronKey” file.</p> <p>NOTE: You can install the IronKey Auto-Launch Assistant, which automatically opens the IronKey Locker when you plug in an IronKey. See “Preferences” in IronKey Control Panel Settings. (Mac only)</p>
3	Retrieve the email with your Activation Code. Copy and paste it into the IronKey window.	<p>Your System Admin has setup your IronKey ahead of time to abide by your organization’s security standards. You will receive an email with an Activation Code that is needed to use your IronKey.</p> <p>Enter your email address and your Activation Code into the fields provided on the IronKey window. Click “Continue” when you are ready.</p> <p>If your IronKey cannot connect to the Internet, click “Edit Proxy Settings” to adjust its network settings.</p>
4	Create a device password and a nickname for your IronKey.	 <p>Since you can have multiple IronKeys associated with one IronKey account, the nickname helps you distinguish between different IronKey devices.</p> <p>The threat of brute-force password attacks is removed by the IronKey’s self-destruct feature. Your password is case-sensitive and must match your organization’s password policy.</p>
5	Back up your password to your online IronKey account	<p>If enabled, you have the option to back up your password online to your my.ironkey.com account. That way, if you ever forget your password, your System Admin can email you a reminder.</p>
6	The IronKey initializes.	<p>During this process, it generates the AES encryption keys, creates the file system for the secure volume, and copies secure applications and files to the secure volume.</p>

#	Step	Description
7	Set up your personalized login information for your <i>my.ironkey.com</i> account by clicking the “Login to <i>my.ironkey.com</i> ” button.	If enabled, you continue the setup process online. <i>my.ironkey.com</i> is a secure site where you can manage your IronKey account and devices. Accessing <i>my.ironkey.com</i> requires two-factor authentication (your IronKey and your password).
8	Follow the onscreen directions to setup your <i>my.ironkey.com</i> account.	Depending on your organization’s settings, you will create a unique username, password, confirm your email address for out-of-band authentication, and answer Secret Questions for supplemental authentication. You will also select a Secret Image that you will see whenever you log in, as well as a Secret Phrase that is used as an anti-phishing measure when communicating with you via email.
9	You might need to respond to a confirmation email by entering the confirmation code online.	IronKey must verify your email address because it is used with important services related to your online account.

At this point, your IronKey is ready to protect your data, identity, and online privacy.

ACTIVATING IRONKEY ENTERPRISE FOR BASIC USERS

If requested by their system administrator, users with IronKey Basic devices can activate IronKey Enterprise. Activating IronKey Enterprise helps organizations to remotely manage IronKey devices with a suite of security software and online services.

USING THE IRONKEY UNLOCKER ON WINDOWS

The IronKey Unlocker allows you to securely access your files on multiple operating systems. It prompts you for your password, securely validates it, and then mounts your secure volume where all of your files are stored on the IronKey.

Here is how to unlock your IronKey on Windows 2000 (SP4), XP (SP2+), and Vista:

#	Step	Description
1	Plug in your IronKey and unlock it with your password.	<p>When you plug your IronKey in, the “Unlock Your IronKey” window appears.</p>  <p>If this screen does not appear, you can start it manually by double-clicking the IronKey Unlocker drive in “My Computer” and double-clicking the “IronKey.exe” file. Entering your password correctly will mount your secure volume with all your secure applications and files. Entering the wrong password too many times will permanently erase all of your data. After every three attempts, you must unplug and reinsert the IronKey.</p> <p>NOTE: Some operations require that your IronKey connect to the Internet before unlocking. If it cannot connect, click “Edit Proxy Settings” to configure how your IronKey connects to the Internet.</p>
2	Choose which action to take when you unlock it.	By selecting the corresponding checkboxes before unlocking your IronKey, you can view your secure files, launch the IronKey Control Panel, unlock the IronKey in a Read-Only Mode where files cannot be edited, and securely log into your my.ironkey.com account.

USING THE IRONKEY UNLOCKER ON A MAC

You can use the IronKey Unlocker for Mac to access your files and change your device password on a Mac. You can use the other IronKey applications on a Windows computer.

#	Step	Description
1	Plug the IronKey into your computer’s USB port.	
2	Double-click the IronKey drive on your desktop, and double-click the “IronKey” file. The “Unlock Your IronKey” screen appears.	<p>NOTE: You can install the IronKey Auto-Launch Assistant, which automatically opens the IronKey Unlocker when you plug in an IronKey. See “Preferences” in IronKey Control Panel Settings. (Mac only)</p>

#	Step	Description
3		<p>Entering your password correctly (which is verified in hardware) will mount your secure volume with all your secure files.</p> <p>Entering the wrong password too many times will permanently erase all of your data. After every three attempts, you must unplug and reinsert the IronKey.</p> <p>NOTE: Some operations require that your IronKey connect to the Internet before unlocking. If it cannot connect, click “Edit Proxy Settings” to configure how your IronKey connects to the Internet.</p>
4	Choose which action to take when you unlock it.	By selecting the corresponding checkbox before unlocking your IronKey, you can view your secure files launch the IronKey Control Panel, unlock the IronKey in Read-Only Mode where files cannot be edited, and securely log in to your my.ironkey.com account.

USING THE IRONKEY UNLOCKER ON LINUX

IronKey has extended its core platform compatibility to include Linux systems. If enabled, you can manage your secure files on Linux (2.6+), allowing you to securely transfer files from and between Windows, Mac, and Linux computers.

Depending on your Linux distribution, you might need root privileges to use the program “ironkey” found in the Linux folder of the mounted virtual CD-ROM. If you have only one IronKey attached to the system, simply run the program from a command shell with no arguments (e.g. `ironkey`). If you have multiple IronKeys, you will have to specify the device name of the one you want to unlock.

NOTE: `ironkey` only unlocks the secure volume; it must then be mounted. Many modern Linux distributions will do this automatically; if not, run the mount program from the command line, using the device name printed by `ironkey`.

To lock the IronKey named “devicename,” enter:

```
ironkey --lock [devicename]
```

To unlock the IronKey in Read-Only Mode, enter:

```
ironkey --read-only
```

To unlock the IronKey with the password “devicepassword,” enter:

```
ironkey --password [devicepassword]
```

Simply unmounting the device does not automatically lock the secure volume. To lock the device, you must either unmount and physically remove (unplug) it, or else run:

```
ironkey --lock
```

Please note the following important details for using your IronKey on Linux:

1. Kernel Version must be 2.6 or higher

If you compile your own kernel, you must include the following in it:

- » DeviceDrivers->SCSIDeviceSupport-><*>SCSICDROMSupport
- » DeviceDrivers-><*> Support for Host-side USB
- » DeviceDrivers-><*> USB device filesystem
- » DeviceDrivers-><*> EHCI HCD (USB 2.0) support
- » DeviceDrivers-><*> UHCI HCD (most Intel and VIA) support
- » DeviceDrivers-><*> USB Mass Storage Support

The kernels that are included by default in most major distributions already have these features, so if you are using the default kernel that comes with a supported distribution you do not need to take any other action.

Also, on 64-bit linux systems the 32-bit libraries must be installed to run the ironkey program.

2. Mounting problems

Ensure you have permissions to mount external SCSI and USB devices

- » Some distributions do not mount automatically; you must run the following command:

```
mount /dev/<name of the device> /media/<name of the mounted device>
```

- » The name of the mounted device varies depending on the distribution. The names of the IronKey devices can be discovered by running:

```
ironkey --show
```

3. Permissions

You must have permissions to mount external/usb/flash devices

- » You must have permissions to run executables off the IronKey CD-ROM in order to launch the IronKey Unlocker
- » You might need root user permissions

4. Supported distributions

Not all distributions of Linux are supported. Please visit <https://support.ironkey.com/linux> for the latest list of supported distributions.

5. The IronKey Locker for Linux only supports x86 systems at this time.

NOTE: In IronKey Enterprise, you might not be allowed to change the device password or unlock your IronKey on a Mac, depending on your System Administrator's configuration. See <https://support.ironkey.com/linux> for more information.

USING THE IRONKEY CONTROL PANEL (WINDOWS AND MAC)



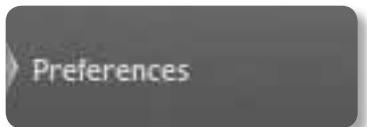
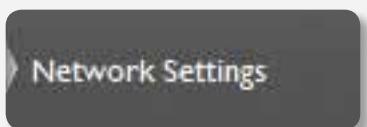
The IronKey Control Panel is a central location for:

- » Launching secure applications
- » Securely logging into *my.ironkey.com*
- » Configuring your IronKey settings
- » Updating your device
- » Changing your IronKey password
- » Safely locking your device
- » Getting online help

Most of the Control Panel's options are located in the "Settings" menu.

NOTE: The Windows version of the IronKey Control Panel is shown.

#	Step	Description
1	Creating, editing, deleting secure files	<p>When you click "Secure Files" in the IronKey Control Panel, the default browser on your computer opens directly to your secure volume.</p>  A dark grey rounded rectangle containing the word "Management" at the top. Below it is a yellow folder icon with a key symbol and the text "Secure Files" next to it.
2	Updating device firmware/software	<p>All files on your IronKey are strongly encrypted with military-grade AES encryption. Encrypting files is as simple as moving them into the secure volume. Dragging files onto your desktop decrypts them on-the-fly in hardware. The IronKey gives you the convenience of working as you normally would with a regular flash drive, while providing strong and "always-on" security.</p> <p>The IronKey can securely update its software and firmware through signed updates that are verified in hardware. This allows users to keep their devices up-to-date and protect themselves from future malware and online threats.</p> <p>To check for available updates, click the "Check for Updates" button (Windows) or "Check Now" button (Mac).</p> <p>Windows: If an update is available, you can download and install it by clicking the "Download Update" button.</p> <p>Mac: You can check for and download policy updates. However, you must download software updates on a Windows computer.</p>  A dark grey rounded rectangle containing the word "Settings" at the top. Below it is a gear icon with a key symbol and the text "Software Updates" next to it.

#	Step	Description
3	Configuring your preferences 	<p>Click “Settings” to configure your preferences.</p> <ul style="list-style-type: none"> » You can enable the Identity Manager. » You can enable Secure Sessions. » Select the default web browser for your IronKey. » You can set a device time-out to automatically lock your IronKey after a specified period of inactivity. » You can install the IronKey Auto-Launch Assistant, which automatically opens the IronKey Unlocker when you plug in an IronKey. (Mac only) <p>Important drive maintenance features:</p> <ul style="list-style-type: none"> » You can reformat your secure volume. » You can restore your IronKey applications if they are ever erased or corrupted. (Windows only)
4	Configure your IronKey's network and proxy settings 	<p>Click “Network Settings” (Windows) or “Network” (Mac) to configure how your IronKey connects to the Internet:</p> <ul style="list-style-type: none"> » <i>Direct Connection</i>: Does not use a proxy. » <i>Use System Settings (default)</i>: Uses the proxy settings of your computer from the following locations. Windows: Control Panel > Internet Options Mac: System Preferences > Network > Proxy <p>IMPORTANT: Firefox proxy settings must be the same as System Preferences and IronKey Control Panel. Firefox does not use System Preference data.</p> <ul style="list-style-type: none"> » <i>Configuration Script</i>: Enter the URL or path to where your Web Proxy Auto-Detect file is located. » <i>Manual Proxy</i>: Enter the URL and port number for your proxy server. <p>If proxy authentication is required, you can enter your username and password in the appropriate fields.</p>
5	Creating a Lost and Found Message 	You can show your contact information on the IronKey Unlocker window. If you lose your IronKey, someone can return it to you.
6	Changing your device password 	You can change your device password, and, if enabled, optionally back it up online to your Online Security Vault at my.ironkey.com . Changing your password on a regular basis is a good security practice. However, be especially careful to remember your IronKey password.

#	Step	Description
7	<p>Viewing device details</p> 	<p>You can view details about your device, including model number, serial number, software and firmware version, secure files drive, and OS. You can also click the copy button (CTRL+C) to copy device details to the clipboard for your forum posting or support request; visit the website (CTRL+W); or view legal notices (CTRL+N) and certifications (CTRL+?).</p>
8	<p>Adding, renaming, and removing applications to the Applications List</p> 	<p>To manage the items in the Applications List of the IronKey Control Panel, simply right-click anywhere in Applications List and click to add, rename, delete applications in the list. You can also change between icon and list view.</p> <p>NOTE:</p> <ul style="list-style-type: none"> • Mac: Applications installed on the secure volume are automatically added to the list (default: empty). • Items in the list are shortcuts to actual files. Managing the items in the list will not alter the actual file. • Items are automatically sorted alphabetically • Any file can be added to the list, including documents, images, and batch files • For items that are not applications, Windows will open the item with the default program associated with that filetype
9	<p>Locking and unplugging the IronKey</p> 	<p>Clicking “Lock Drive” (Windows, CTRL+L) or “Lock & Quit” (Mac) exits open IronKey applications and locks the device. It is then safe to unplug it from your computer.</p> <p>Ensure that you close all open applications and files before locking your IronKey to prevent data corruption.</p>

USING THE IRONKEY VIRTUAL KEYBOARD (WINDOWS ONLY)

If you are using your IronKey on an unfamiliar computer and are concerned about keylogging and screenlogging spyware, use the IronKey Virtual Keyboard, which helps protects your passwords by letting you click out letters and numbers. The underlying techniques in the IronKey Virtual Keyboard will bypass many trojans, keyloggers, and screenloggers.

The IronKey Virtual Keyboard can be launched in a couple of ways:

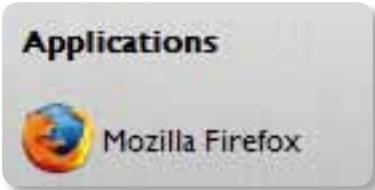
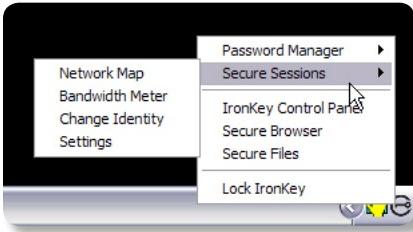
- » In places where you enter a password into the IronKey (e.g. the IronKey Unlocker, changing your device password, initializing your device), click the Virtual Keyboard icon
- » Use the keyboard shortcut CTRL+ALT+V

The IronKey Virtual Keyboard can be used in a number of other applications when you need extra security typing out information (e.g. email, documents).

#	Step	Description
1	Click the IronKey Virtual Keyboard icon. 	<p>The IronKey Virtual Keyboard will appear. Alternatively, you can press CTRL+ALT+V.</p> 
2	Click the keys to type your password. Click "Enter" when you are finished.	You can use the IronKey Virtual Keyboard in conjunction with the actual keyboard, so that you type some characters and click some characters.
3	You can optionally click the "Randomize" button to randomize where the keys are. This helps protect against screenloggers.  	<p>When you click a key in the Virtual Keyboard, all of the keys go blank. This feature prevents screenloggers from capturing what you clicked.</p> <p>If you do not want to use this feature, you can disable it in the options menu next to the close button.</p> <p>In the options menu, you can also configure the Virtual Keyboard to automatically launch when it encounters password fields.</p>

USING THE ONBOARD FIREFOX AND SECURE SESSIONS SERVICE (WINDOWS)

If enabled, a Firefox web browser is already onboard your IronKey, so none of your cookies, history files, bookmarks, add-ons or online passwords is stored on the local computer. Now you can carry your personalized web experience with you to other computers without worry.

#	Step	Description
1	Launch the onboard Firefox web browser for portable surfing	<p>If enabled, clicking on the Mozilla Firefox icon in the Applications list of the IronKey Control Panel will launch the onboard Firefox. You cannot have a local version of Firefox running at the same time; if you do, you will be prompted to close it.</p> 
2	Toggle Secure Sessions for secure and private surfing	<p>If enabled, clicking the IronKey button on the bottom right of the onboard Firefox will silently turn IronKey's Secure Sessions Service on/off. This will create an encrypted tunnel directly from your IronKey, out to a secured IronKey web server, where it is then decrypted and sent out to the destination site.</p> <p>This security gives you anti-phishing and anti-pharming protection (for example, we do our own DNS checking), as well as enhanced privacy protection (for example your IP address will not be available to other websites and ISPs). You can check this out by going to a site such as whatismyip.com or ipchicken.com.</p> 
3	Using the Secure Sessions Tools: Network Map, Bandwidth Meter, and Changing Identities	<p>At any time while using Secure Sessions, you can launch additional tools from the IronKey System Tray Menu that show you more information regarding your web traffic and current session.</p> <p>The Network Map will show all of your available "circuits" and where in the world your traffic will be coming from.</p> <p>The Bandwidth Meter will show you your current bandwidth metrics.</p> <p>You can easily change your apparent online "identity", which creates a new random circuit and changes the path of your encrypted web traffic. As you will be coming from a different IP address, it will likely appear to websites that you are a different person.</p> 

USING THE IRONKEY IDENTITY MANAGER (WINDOWS ONLY)

The IronKey Identity Manager, if enabled, securely stores and uses many of your most important identity credentials, including login information and one-time passwords to applications and online accounts. With a click of a button, it automatically launches a specified application, fills in your username and password, and then logs you in. It can even generate strong passwords for you, so that you can really lock down your important accounts.



The IronKey Identity Manager also allows you to back up your encrypted Identity Manager data to your Online Security Vault, to synchronize password data between IronKeys, and to securely restore all your passwords to a new IronKey if your IronKey is ever lost or stolen. Only you can access and decrypt your passwords.

The IronKey Identity Manager does not store your passwords in a file on the file system of the flash drive, so malware cannot simply copy your password database. Also, not typing your passwords provides added protection from keyloggers and other crimeware.



The Identity Manager works with VeriSign's VIP service to lock down many important online accounts, including eBay, PayPal, AOL, and Geico accounts. This new technology generates a one-time password for each login, locking down your online account so that it can only be used from your IronKey.

See the Help file for detailed information about the benefits of using Identity Manager. To view it, click the Help icon in the top right of the main Identity Manager window.

#	Step	Description
1	Adding accounts and passwords	<p>You can add accounts to Identity Manager in several ways:</p> <ul style="list-style-type: none">• Restore them from your Online Security Vault.• Import them from Firefox, KeePass, RoboForms or Internet Explorer.• Add them manually using the “Add” button in the main Identity Manager window.• When on a particular website, select “Add Account” from the Titlebar Menu.• Use the Identity Manager’s built-in self-learning approach to capture your logins by simply logging into a site as usual. The Identity Manager prompts you to store this password securely on your IronKey.

#	Step	Description
2	Automatically logging into an account	<p>The next time you return to a website or application for which you have stored a password, your login automatically fills in for you. If you have the auto-login option enabled for that account, the Identity Manager also submits the login.</p> <p>You can also automatically log in by:</p> <ul style="list-style-type: none"> • Using the IronKey Launcher (Ctrl + Alt + R). • Using the Titlebar Menu in the top right of the application window. • Using the IronKey System Tray Menu. • Clicking the “AUTO” button in the main Identity Manager window.
3	Editing/deleting logins and accounts	<p>You can manage your IronKey Identity Manager accounts from within the main Identity Manager window. Double-click the account, or select it and click the “Edit” button.</p> <p>Your data is automatically saved when you are finished making your edits.</p>
4	Backing Up and Restoring Identity Manager Data	<p>You can securely back up your encrypted Identity Manager data to your Online Security Vault. Simply click the “Backup” button from within the IronKey Identity Manager to back up all of your Identity Manager data.</p> <p>Synchronizing IronKeys (or setting up Master-Slave relationships) is easy since you can restore backups to your other IronKeys.</p>
5	Locking down accounts with VeriSign’s VIP Service	<p>You can lock down some important online accounts with VeriSign’s VIP service so that they can only be accessed by using your IronKey. Log into eBay or PayPal, and the Identity Manager guides you through the rest.</p> <p>You can also manually use the VeriSign VIP service for an account by editing the account and selecting VeriSign VIP from the “Additional Authentication” list.</p>
6	Generating strong and random passwords	<p>You can create long random passwords with the Identity Manager when setting up or editing an account. Then, you can have the IronKey Identity Manager remember them for you.</p>
7	Modifying the Identity Manager Settings	<p>You can modify your Identity Manager settings by clicking the “Settings” button in the main Identity Manager window. See the Help file for more information.</p>

USING THE SECURE BACKUP SOFTWARE (WINDOWS ONLY)



If your IronKey is lost or stolen, you have peace of mind knowing that your confidential information cannot be seen by anyone but you. And getting your data back is simple with IronKey's Secure Backup software, which, if enabled, securely restores your data to a new IronKey.

Back up your data on a regular basis.

#	Step	Description
1	Backing up your IronKey	 You can create an encrypted backup of a single file or your entire IronKey to your local computer. Click the "Secure Backup" button in the IronKey Control Panel, select a destination folder, and select which files to back up. It's that simple.
2	Restoring encrypted backups	If you ever lose your IronKey, you can restore your data from an encrypted backup. Open the Secure Backup client, select the location on your local computer where the backup is located, and select which files/folders to restore. If the data is coming from a different IronKey, you will have to supply the device password for that IronKey.



USING RSA SECURID ON YOUR IRONKEY (WINDOWS ONLY)

If enabled, your IronKey can provide additional strong authentication capabilities by generating RSA SecurID one-time passwords. Your System Administrator provides a file to import your tokens and is likely to import your tokens for you.

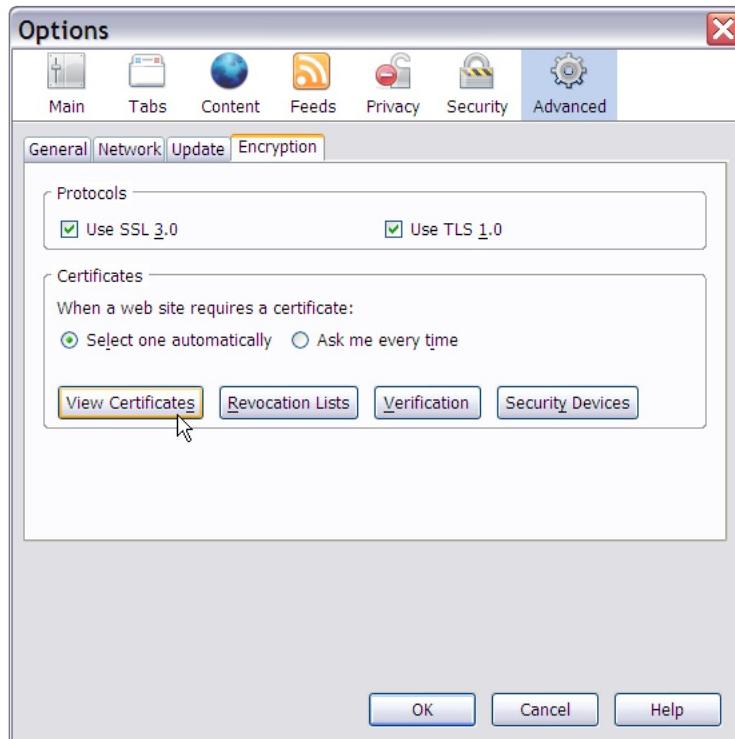


#	Step	Description
1	Open the RSA SecurID application. A grey rounded rectangle containing the RSA SecurID logo (a red square with 'RSA' in white) and the text 'RSA SecurID' in a smaller, black, sans-serif font.	Click the icon in the IronKey Control Panel's application list.
2	Import a .stdid file. This might be done by your System Admin for you.	1. Click the "Options" button. 2. Click the "Add" button. 3. Browse on your computer to the .stdid file. A password might be required to unlock the file. Your tokens are added.
3	If you prefer, rename your tokens.	Click the "Rename" button to create a name for the selected token.
4	In the Options window, you can also delete tokens by clicking the "Delete" or "Delete All" button.	Be careful when deleting tokens because this action cannot be undone.
5	To generate a one-time password, select a token from the list. NOTE: <ul style="list-style-type: none">• If a PIN is required, enter it in the "PIN" box and press "Enter."• A valid PIN is between 4 and 8 digits.• To save a PIN for a selected token, click the "Save PIN" button.• To delete a saved PIN, click the "Clear PIN" button. (Be careful when deleting PINs because this action cannot be undone.) Periodically, a new one-time password is generated. To copy your password to the clipboard, click the "Copy" button.	A screenshot of the RSA SecurID One-Time Passwords application window. The window title is 'RSA SecurID One-Time Passwords'. It shows the text 'RSA SecurID® Ready' and 'Token: 000039403868'. Below the token field is a PIN input box. In the center is a digital display showing '8594 2080'. At the bottom are buttons for 'IRONKEY SECURED', 'Copy', and 'Options...'. A green progress bar is visible at the bottom of the digital display area.

IMPORTING A DIGITAL CERTIFICATE INTO THE IRONKEY (WINDOWS ONLY)

The IronKey Cryptochip includes a limited amount of extremely secure hardware storage space, which can be used for storing the private key associated with a digital certificate. This provides you with additional strong authentication capabilities. For example, you could store a self-signed certificate used for internal systems that will allow you to automatically log in when using the IronKey's onboard Firefox web browser.

The import process uses IronKey's PKCS#11 interface and requires Mozilla Firefox. Note that there is only space for one additional private key in the IronKey Cryptochip, though that key will receive the security benefits of the Cryptochip's tamperproof hardware and self-destruct mechanisms.

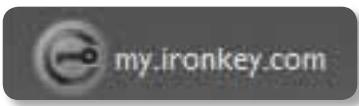
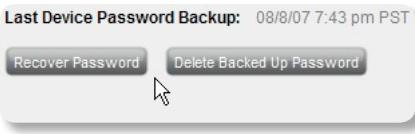
#	Step	Description
1	Open the onboard Firefox.	Click the icon in the IronKey Control Panel's application list on your user's device.
2	Open Firefox's Options menu to the Encryption tab.	4. Click "Tools" in the menu bar. 5. Click "Options." 6. Click the "Advanced" icon. 7. Click the "Encryption" tab.
3	Click the "View Certificates" button. This opens the Firefox Certificate Manager.	

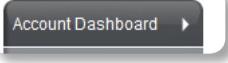
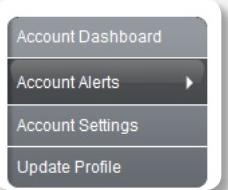
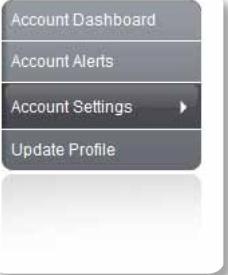
#	Step	Description
4	Note that IronKey's certificate is available here. Now you can add your own. Click the "Import" button.	
5	Browse to the PKCS#12-format certificate file and open it.	You will be prompted for the location of the PKCS#12-format certificate file (file extension will be .p12 in UNIX/Linux, .pfx in Windows).
6	A window appears asking you to confirm where to store the certificate. Choose "IronKey PKCS#11"	
7	Enter the password that was used to protect the certificate. If no password was used, simply leave the text field blank.	
8	Your certificate is now stored securely in the IronKey Cryptochip and is available for use in the onboard Mozilla Firefox.	

USING MY.IRONKEY.COM (WINDOWS AND MAC)

NOTE: Depending on how your System Administrator has configured your IronKey, you might not have an online IronKey account, and this section might not apply to you.

Your IronKey supports advanced cryptographic authentication using strong PKI key pairs generated in the IronKey Cryptochip. When you log into *my.ironkey.com* from your device, it uses these unique keys as your digital identity credentials. This locks down your account so that you must have both your IronKey and your password in order to gain access. In other words, only you can access your online IronKey account, even if someone stole your IronKey or your password.

#	Step	Description
1	Securely logging into your account	 If enabled, you can securely log into your <i>my.ironkey.com</i> by clicking the “ <i>my.ironkey.com</i> ” button in the IronKey Control Panel. This will initiate a complex PKI handshake, thus logging you in with strong, multi-factor authentication. If you ever lose your IronKey, you can log into Safe Mode by going to https://my.ironkey.com , logging in the account credentials you created when you activated your account. This will allow you to mark an IronKey as lost or recover a forgotten device password. This depends on how your System Administrator has configured your IronKey. Ask your System Administrator for information.
2	Marking IronKeys as lost	 If you ever lose your IronKey, you can rest assured that no one will ever get your data. As an additional precaution, you can mark an IronKey as lost from within <i>my.ironkey.com</i> , which will prevent that device from ever accessing your account. If you find your IronKey later, you can also mark it as found again.
3	Recovering device passwords	 People sometimes forget passwords. IronKey gives you the option to back up your device password to your Online Security Vault at <i>my.ironkey.com</i> . That way, you can log into Safe Mode or with another IronKey and recover the password, or have your System Administrator email you help.
4	Deleting your Identity Manager backup data	If you want to delete your encrypted Identity Manager data that you backed up to your Online Security Vault, simply click the “Delete Identity Manager Data” button.

#	Step	Description
5	Monitoring account activities	<p>The Account Dashboard shows you the recent activities on your account, such as logins, failed password attempts, and when your device password has been recovered.</p> 
6	Enabling Account Alerts for real-time account monitoring	<p>You can enable a number of Account Alerts for additional insight into what activities are occurring on your <i>my.ironkey.com</i> account. An email will be sent to you with details on the security event, such as the time and IP address of the event.</p> <p>All emails regarding your account will have part of your Secret Phrase in the subject line for additional anti-phishing protection.</p> 
7	Changing account credentials	<p>You can change your password, Secret Questions, Secret Image and Phrase, as well as your email addresses from within <i>my.ironkey.com</i> as often as you want to ensure that no one else can access your account. You can also specify time zone and select time and date formats to configure time zone settings.</p> <p>Creating a secondary email address gives you a fail-safe in case your primary email address is no longer available.</p> 

In the event that you ever lose your IronKey or forget your IronKey device password, you can still access the site in Safe Mode, a restricted mode with limited functionality. This is useful for marking your IronKey as lost, or recovering a forgotten password.

#	Step	Description
1	Go to https://my.ironkey.com	Here you can log into Safe Mode without your IronKey.
2	Enter your email address (or username) and your online account password. Click “Submit”.	<p>Your Secret Image appears so that you know you are at the correct site.</p> <p>Do not enter your device password in this screen. If you have forgotten your online account password, click the “Reset Password” link.</p>
3	An email is sent to you with a Login Code.	<p>Copy and paste that login code into the page that asks for it.</p> <p>Depending on the configuration of your account, you might need to answer your Secret Questions.</p>
4	You are now logged into Safe Mode.	If you had forgotten your device password and have backed it up to your Online Security Vault, you can recover it now.

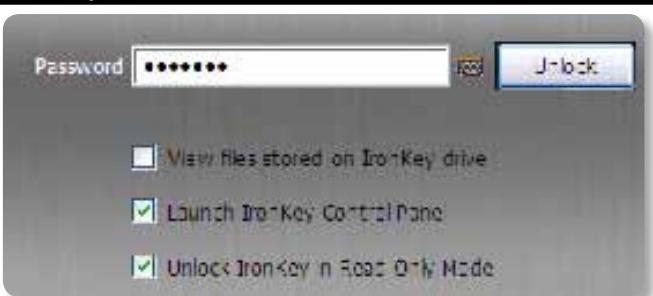
USING YOUR IRONKEY IN READ-ONLY MODE (WINDOWS, MAC, LINUX)

You can unlock your IronKey in a read-only state such that files on your IronKey cannot be edited. An example of when this is useful is when you want to access a file on your IronKey while using an untrusted or unknown computer. If you unlock your IronKey in Read-Only Mode, you need not fear that malware on that machine can infect your IronKey or modify your files.

When you unlock your IronKey in Read-Only Mode, you will remain in Read-Only Mode until you lock your IronKey.

Note that some features are not available in Read-Only Mode because they require modifying files on your IronKey. Examples of unavailable features include the onboard Firefox, reformatting, updating and restoring applications and files to your IronKey, and using the Applications List.

On Windows and Mac OS X Computers:

#	Step	Description
1	When unlocking your IronKey, select the “Unlock IronKey in Read-Only Mode” checkbox.	
2	You will see a message in the IronKey Control Panel that confirms you are in Read-Only Mode.	

On Linux Computers:

#	Step	Description
1	To unlock your IronKey in Read-Only Mode on Linux, use:	<code>ironkey --read-only</code>
2	To return to a normal state where you can edit files again, lock your IronKey	<code>ironkey --lock</code>

USING THE IRONKEY MALWARE SCANNER (WINDOWS ONLY)

Normal flash drives can inadvertently spread malware from one computer to another. Your IronKey, however, includes built-in anti-malware features, including:

- » A read-only virtual CD from which the most important IronKey files run
- » Autorun protection from worms and viruses that spread just by plugging in a USB drive
- » A Read-Only Mode for the IronKey Secure Drive
- » Cryptographic operations in IronKey hardware completely protected from malware
- » And, if enabled by your System Administrator, the IronKey Malware Scanner.



The IronKey Malware Scanner is a self-cleaning technology that helps keep your IronKey secure by detecting and removing malware that gets on your IronKey from an infected file or machine. It is powered by the McAfee® Anti-Virus and Anti-Malware signature database, which is constantly updated to combat the latest malware threats. It works by first checking for the latest updates, scanning your IronKey, and reporting and cleaning any malware that is found.

Keeping your IronKey Malware Scanner Up to Date

It is important to keep your IronKey Malware Scanner up to date to protect against the latest malware threats. As long as you have an Internet connection, the IronKey Malware Scanner will update itself before each scan. The date it was last updated is displayed onscreen.

Your first update might take a long time to download, depending on your Internet connection. If your IronKey Malware Scanner becomes too far out of date, it will need to download a large file to bring it back up to date.

#	Step	Description
1	If enabled, the IronKey Malware Scanner runs automatically when you unlock your IronKey. You can bring the IronKey Malware Scanner to the foreground at any time by clicking on the IronKey Malware Scanner system tray icon.	The IronKey Malware Scanner is a feature that is configured by your System Administrator. A screenshot of the Windows system tray showing the IronKey Malware Scanner icon (yellow radiation symbol) next to other icons like the network and battery status, with the time 4:33 PM displayed.
2	The IronKey Malware Scanner will automatically check for updates. This is an important step in ensuring you are protected from the latest malware threats.	Checking for updates requires an Internet connection. Make sure there is at least 135 MB of free space on your IronKey for downloading and storing the latest malware signature files. Your first update might take a long time to download, depending on your Internet connection.

#	Step	Description
3	The IronKey Malware Scanner will automatically scan your IronKey, including onboard files (compressed and uncompressed files) and any running system processes.	A window opens in the background that shows you the scanning progress. NOTE: The IronKey Malware Scanner does not scan your IronKey when in Read-Only Mode.
4	The IronKey Malware Scanner will report and clean any malware that is found.	If an infection is found, the file will automatically be clean. A window will also appear with a report of the event.
5	You can also scan your computer drives by selecting the drive you would like to scan from the IronKey Malware Scanner system tray menu.	NOTE: The IronKey Malware Scanner is not a replacement for Anti-Virus or Anti-Spyware software on your computer; it is not designed to clean your registry or do real-time malware prevention. It is designed specifically for scanning and cleaning your IronKey.

A popular use for the IronKey Malware Scanner is to use it in Read-Only Mode to detect if malware on a computer you suspect is infected. The IronKey provides a secure, convenient and portable way of detecting malware, making it a valuable addition to your security toolbelt.

Product Specifications

For details about your device, see “About IronKey” in IronKey Control Panel Settings.

CAPACITY*

Up to 32GB, depending on the model

DIMENSIONS

75mm X 19mm X 9mm

WEIGHT

0.8 oz

WATERPROOF

MIL-STD-810F

OPERATING TEMPERATURE

0C, 70C

OPERATING SHOCK

16G rms

ENCRYPTION

Hardware: 256-bit AES (Models S200, D200), 128-bit AES (Model S100)

Hashing: 256-bit SHA

PKI: 2048-bit RSA

FIPS CERTIFICATIONS

See www.ironkey.com for details.

HARDWARE

USB 2.0 (High-Speed) port recommended, USB 1.1

Designed and Assembled in the U.S.A.

OS COMPATIBILITY

Windows 2000 (SP4), XP (SP2+), Vista

IronKey Unlocker for Linux (2.6+, x86)

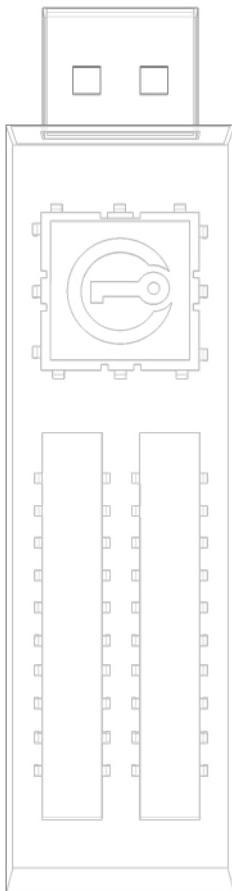
IronKey Unlocker for Mac (10.4+, Intel)

IronKey devices do not require any software or drivers to be installed.



*Advertised capacity is approximate and not all of it will be available for storage. Some space is required for onboard software.

What's next?



In many ways, that's up to you. We are focused on building not only the world's most secure flash drive, but also enabling technologies that are simple and enjoyable to use. Your feedback really matters to us, and we carefully review all feature requests and customer feedback for prioritization of our next great features and products.

Have a cool idea or suggestion? Please let us know. You can open a thread on the IronKey Forum (forum.ironkey.com) or submit feedback to feedback@ironkey.com. Let us know if you would like to be a beta tester of new functionality.

Where can I go for more info?

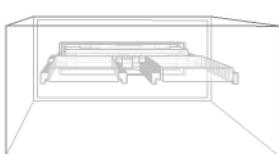
We are endeavoring to be very open about the security architecture and technology that we use in designing and building the IronKey devices and online services. A great deal of information can be found online on our websites:

forum.ironkey.com	User forum with thousands of "IronKeyologists"
www.ironkey.com	General information
learn.ironkey.com	Technical information, whitepapers, and FAQs
support.ironkey.com	Customer support information and video tutorials

Who is the IronKey Team?



The IronKey Team consists of security, fraud, cryptography, user experience and design experts dedicated to building *real* security products that are secure, simple, and enjoyable to use. IronKey CEO Dave Jevans is also the chairman of the Anti-Phishing Working Group (www.antiphishing.org).



We have spent years and millions of dollars of research and development to create the IronKey. Simple, accessible, and of great value, now you can carry the world's most secure flash drive to protect your digital life online and on-the-go.

Contact Information

Product Feedback

feedback@ironkey.com

IronKey Online

<https://my.ironkey.com>

<https://learn.ironkey.com>

<https://support.ironkey.com>

<https://forum.ironkey.com>

Feature Requests

featurerequest@ironkey.com

Support

For support, please contact your Helpdesk or System Admin



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